

Guide to the Coyne Airways App

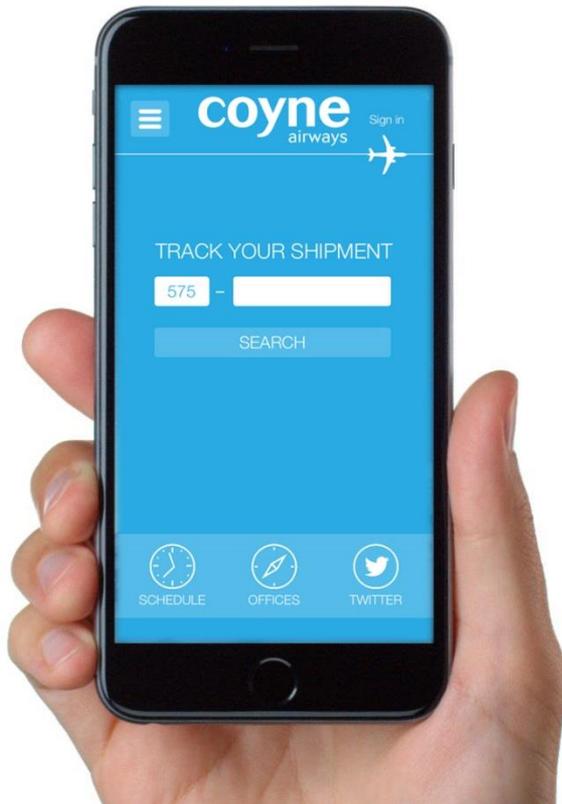
Available on iOS & Android Devices

coyne
airways



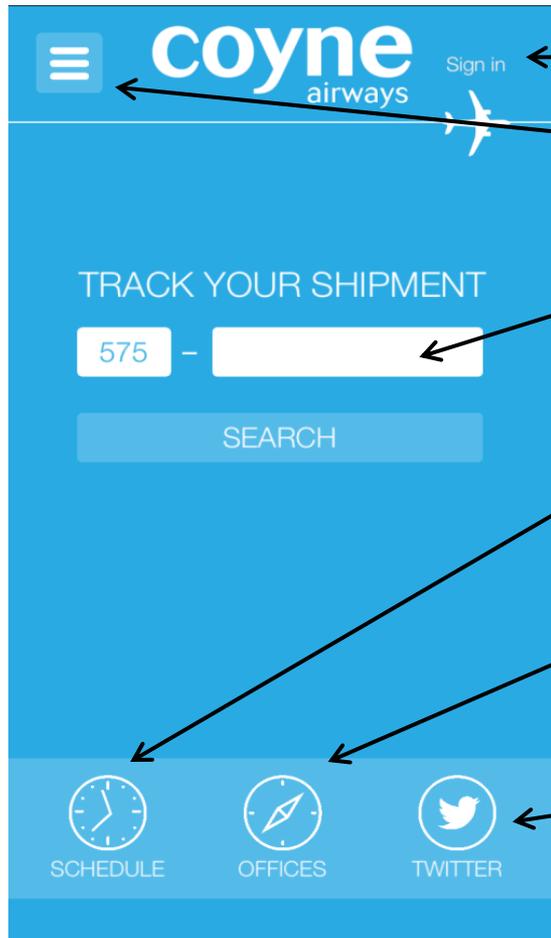
To download search “Coyne Airways” in the App Stores

Main Features at a Glance



- Track your Coyne shipments and add to your favourites for easy access
- Log in to your Coyne account for a complete listing of your shipments
- Check our schedule on the go at any time
- Find your local Coyne Airways sales office
- Check out our Twitter feed

Home Screen



Sign into your account

Access side menu

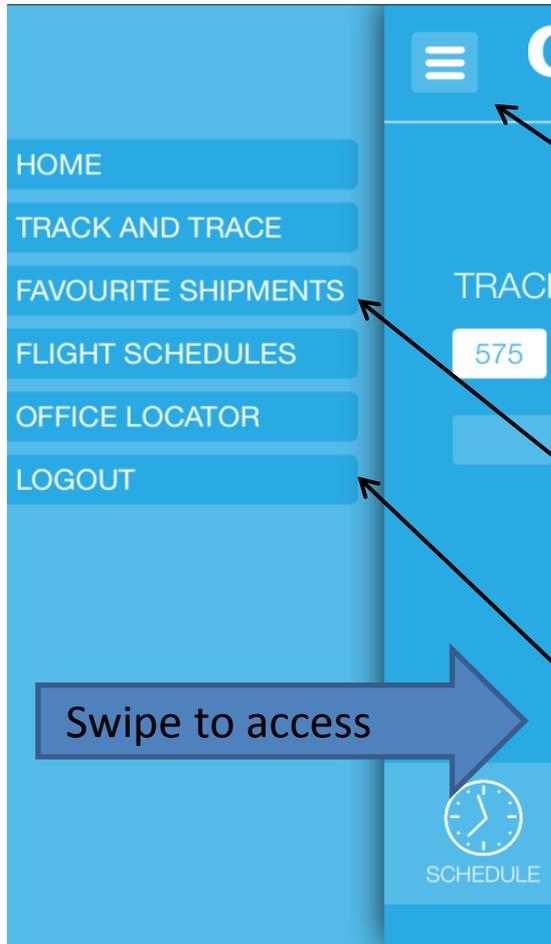
Track your shipment directly from the home screen

Access the latest Coyne Airways schedules

Find your local Coyne Airways office

Find out the latest news and information via our Twitter feed

Side Menu



Swipe from left to right to access menu from any page

Or touch menu button

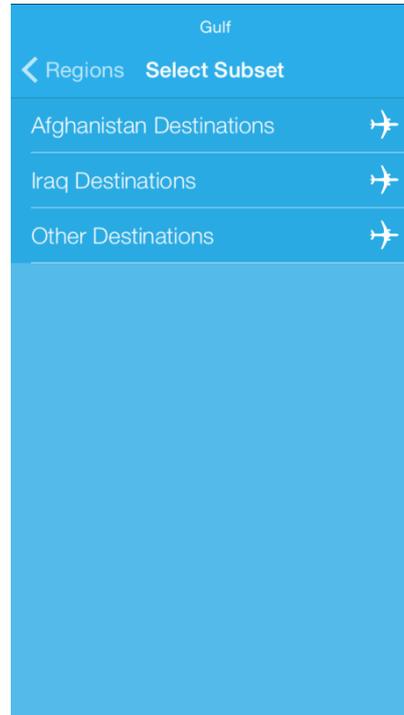
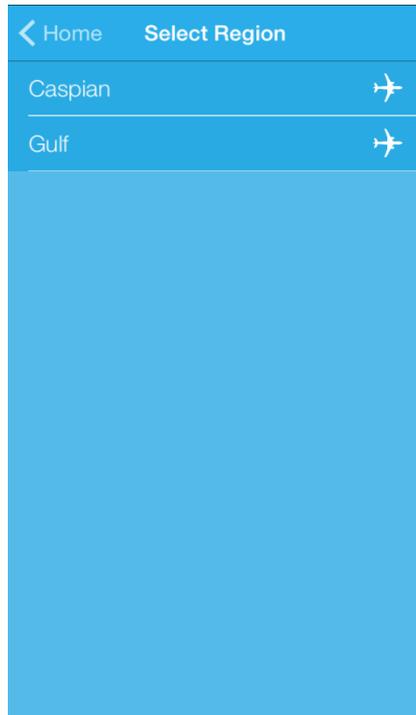
Expanded menu options

Access all areas of the app from the menu

Quick access to your favourite shipments

Logout from your account (this button will show "My Account" if you are not logged in)

Schedules

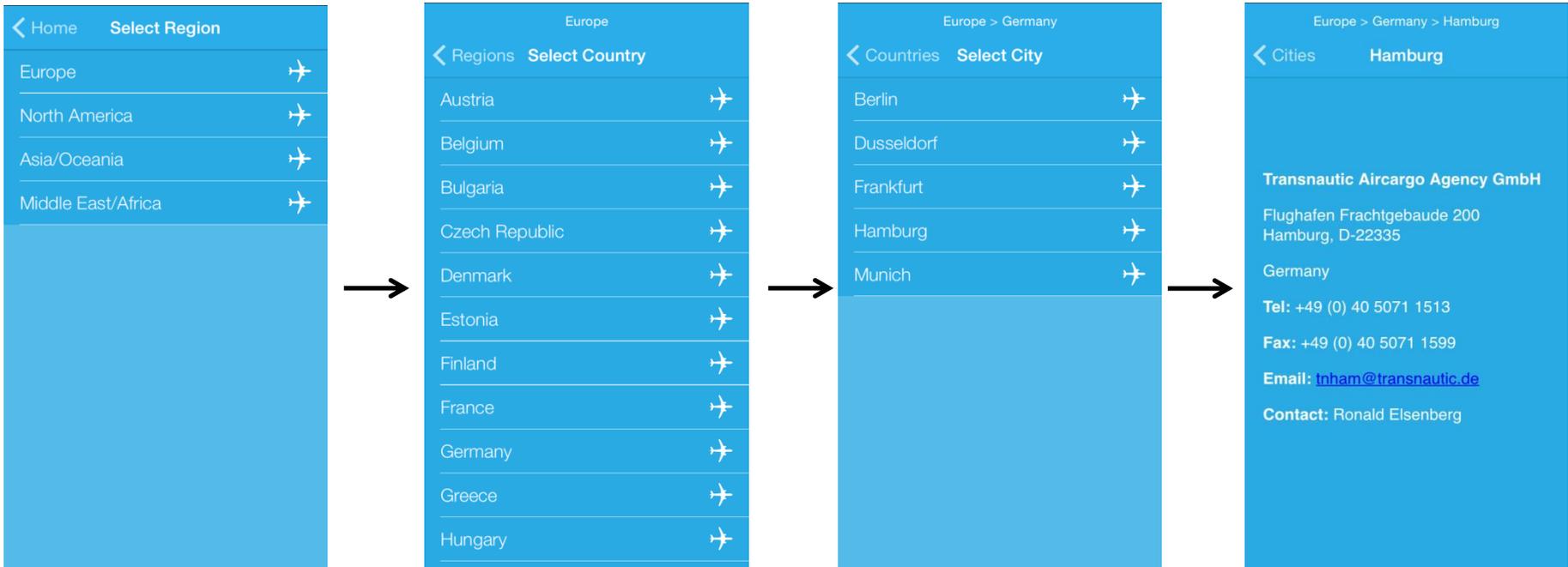


When entering the schedules menu first select the region you are interested in

Then select from further options to find the flights

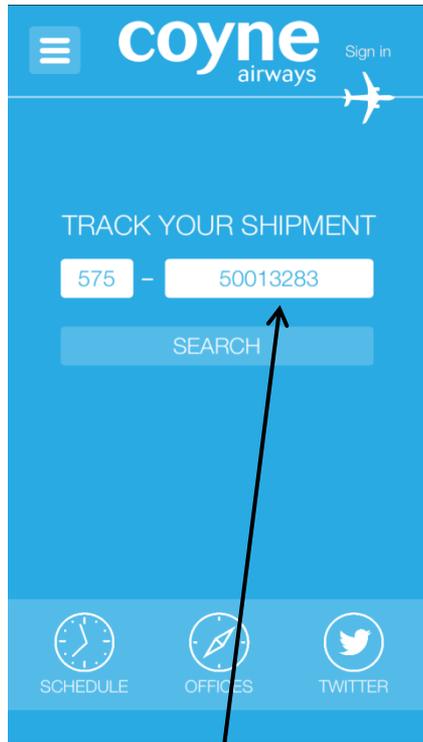
You can then view the schedules for the selected group of destinations

Find your local Coyne office

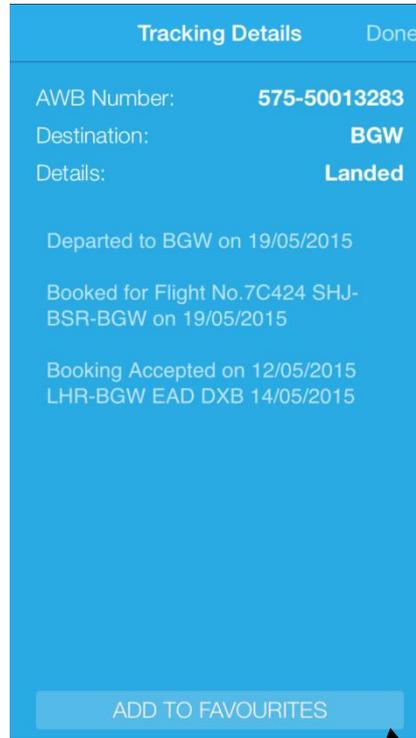


To find your local office, first select your worldwide region for a list of countries where we have offices. You can then select from a list of cities.

Shipment Tracking



To search for an individual shipment enter the AWB on the home screen



Latest flight information will be displayed.
Select "Add to Favourites" for quick access next time



Access your favourite shipments from the side menu (just swipe right)

“My Account”

Customers can log into their account on the app to view the status of all their Coyne shipments.

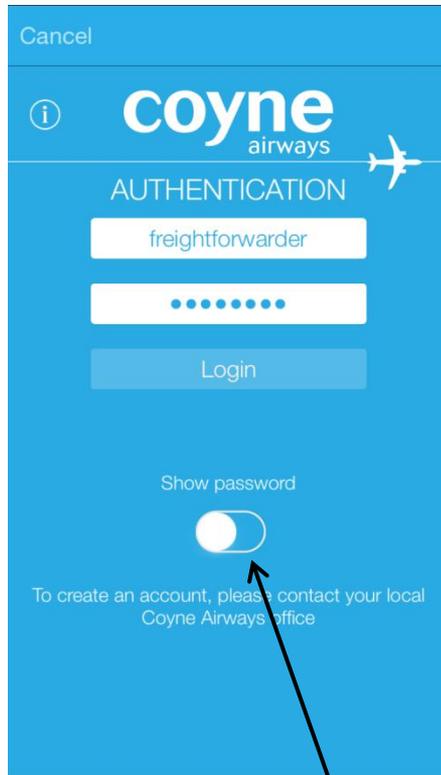
Available to all customers in the UK, USA and UAE, and those who book directly with Coyne Airways from elsewhere.

Also available to Coyne sales agents.

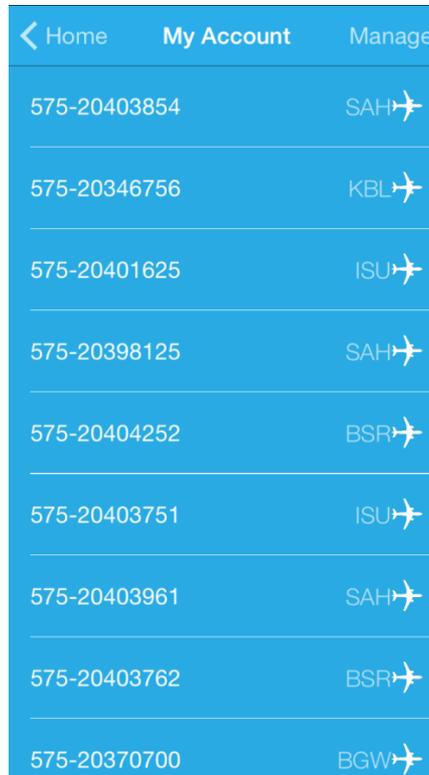
To receive your login credentials please contact your Coyne Airways sales contact.

Access the login screen from the home page or side menu...

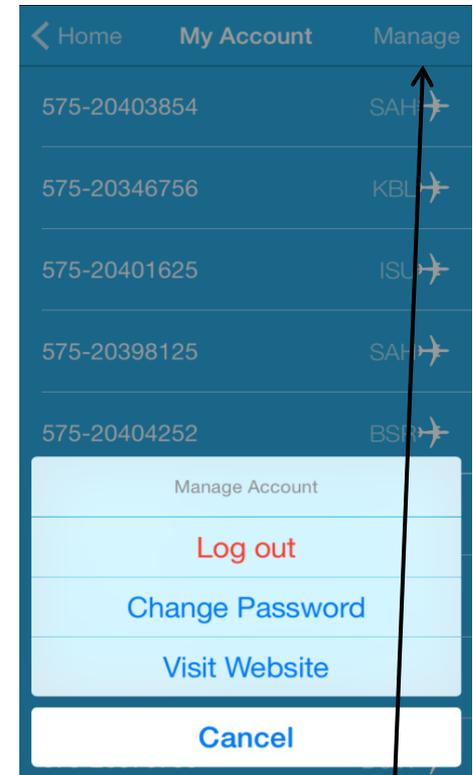
Using Your Account



Enter your username and password. You can display the password by sliding the button



Your current shipments will then be displayed. Click on a shipment to see full tracking details

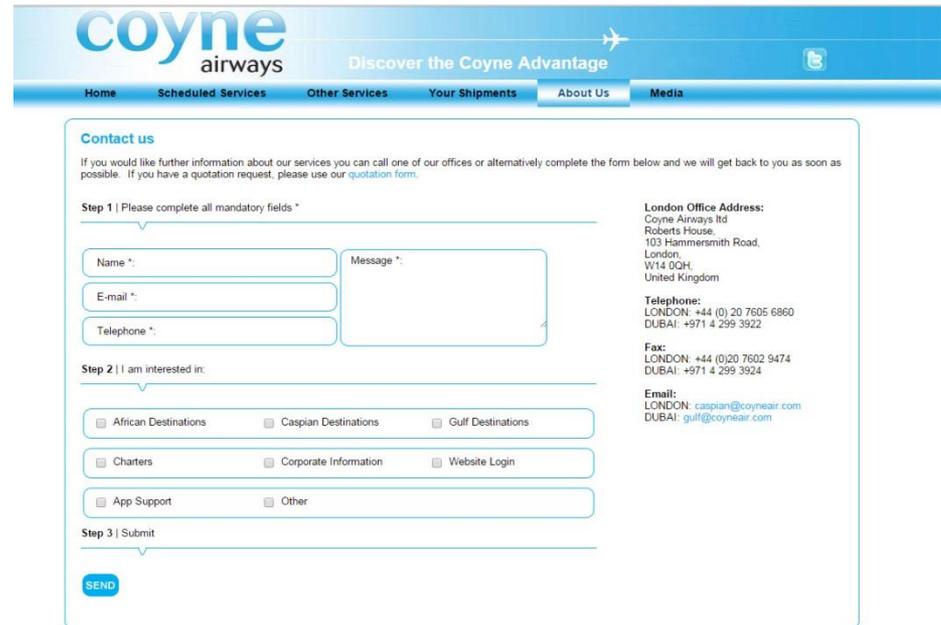


Click Manage (iOS) or press the phone menu button (Android) to manage your account

Feedback

We are constantly improving the app to provide additional functionality. Any future updates should be installed automatically on your device.

We welcome your feedback and suggestions for improvements to the app. To provide feedback, please visit www.coyneair.com/contact_us.htm ensuring you click the “app support” button.



The screenshot shows the Coyne Airways website's contact form. The header features the Coyne Airways logo and navigation links: Home, Scheduled Services, Other Services, Your Shipments, About Us, and Media. The form is titled "Contact us" and includes a sub-header "Discover the Coyne Advantage" with a Twitter icon. The form is divided into three steps: Step 1 (mandatory fields), Step 2 (interest areas), and Step 3 (submit). Step 1 includes fields for Name, E-mail, Telephone, and a Message box. Step 2 includes checkboxes for African Destinations, Caspian Destinations, Gulf Destinations, Charters, Corporate Information, Website Login, App Support, and Other. Step 3 is a "Submit" button. Contact information for the London Office is provided on the right side of the form.

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Discover the Coyne Advantage

Home Scheduled Services Other Services Your Shipments **About Us** Media

Contact us

If you would like further information about our services you can call one of our offices or alternatively complete the form below and we will get back to you as soon as possible. If you have a quotation request, please use our [quotation form](#).

Step 1 | Please complete all mandatory fields *

Name * Message *
E-mail *
Telephone *

London Office Address:
Coyne Airways Ltd
Roberts House,
103 Hammersmith Road,
London,
W14 0QH,
United Kingdom

Telephone:
LONDON: +44 (0) 20 7605 6860
DUBAI: +971 4 299 3922

Fax:
LONDON: +44 (0) 20 7602 9474
DUBAI: +971 4 299 3924

Email:
LONDON: caspien@coyneair.com
DUBAI: gulf@coyneair.com

Step 2 | I am interested in:

African Destinations Caspian Destinations Gulf Destinations

Charters Corporate Information Website Login

App Support Other

Step 3 | Submit

SEND